Privacy Policy

Mining Matters Privacy Notice

Personal Information

Mining Matters collects personal information for a variety of reasons. For example, to deliver a service that you have requested, enable your participation in online and in-person activities, or when you are making a contribution. We will explain why we need to collect this information when we ask you for it and keep it to fulfill the purposes for which it was collected or as required by applicable laws or regulations.

Uses

Mining Matters will use your personal information for the purpose for which it was collected. We will not use your personal information for a different purpose without first asking your permission. We do not allow third parties to use your personal information for a different purpose.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number below.

How to Contact Us

You can contact Mining Matters by sending an email to info@miningmatters.ca or by sending a letter to the mailing address listed below. Please include your contact information and a detailed description of your request or privacy concern.

Mining Matters
904 – 1200 Eglinton Avenue East
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T: 416-863-6463
F: 416-863-9900
Email: info@miningmatters.ca
Office Hours: Monday to Friday, 9 a.m. - 5 p.m. EST